Faculty Details proforma for College Website





Title ^{Dr.}	First Name	VIKAS	Last Name	KUMAR	Photograph
Designation	ASSISTANT PRO COMMERCE)	OFESSOR (A			
Address	C-32, NIVEDITA NEW DELHI-11				
Phone No Office	9899956960				
Residence Mobile	- 9899956960				
Email	<u>Vikaskumar399@gmail.com;</u> vkumar@shyamlale.du.ac.in				
Web-Page	-				
Educational Qualificatio	ns				
Degree	Institution			Year	
B.Sc. (Hons.)(Chemistry)	HINDU COLLEGE, UNIVERSITY OF DELHI				2000
PGDM (Equivalent to MBA), Marketing	Welingkar Institute of Management Development and Research, Mumbai				2008-10
NET(MANAGEMENT)	UGC				2013
Ph.D. (MARKETING)(Customer Relationship Management)	B.R.A. BIHAR UNIVERSITY, MUZAFFARPUR				2017
Graduate Certificate of Specialization in Brand and Customer Management	Welingkar Institute of Management Development & Research, Mumbai in collaboration with J M Robinson college of Business, Georgia State University, Atlanta, Georgia, USA.				2010
Career Profile					
1.ASSISTANT MANAGER (MA 2. ASSISTANT PROFESSOR, A (SINCE 05.08.2015)		-		-	ENING), UNIVERSITY OF DELHI
Administrative Assignme	ents				
I.INVIGILATION					

Areas of Interest / Specialization

CUSTOMER RELATIONSHIP MANAGEMENT, POSITIONING, SALESMANSHIP, BRAND EQUITY

Subjects Taught

Income Tax, Salesmanship, Business Organization and Management, Entrepreneurship, Cost Accounting, Management Accounting

Time table of the subjects taught during the current semester

S.No.	Subject	Days	Time	Classroom
1.	Income Tax	MON, TUE, WED FRI	2.30-3.30 PM	107 B
2.	ENTREPRENEUR SHIP	MON, TUE, WED FRI	4.30-5.30 PM	209

Research Guidance

NA

Publications Profile

1. Paper titled '**CRM Challenges and difficulties in applying CRM in Services Companies'**, published in the August, 2015 (Vol 6, Issue 8) issue of the journal International Research Journal of Management Sociology and Humanities (ISSN: 2348- 9359, UGC serial no. 48312).

2. Paper titled 'Social Media Marketing Trends', published in the March, 2015 (Vol 6, Issue 3) issue of the journal International Research Journal of Management Sociology and Humanities (ISSN: 2348-9359, UGC serial no. 48312).

3. Paper titled '**Strategic Marketing and Customer Orientation'**, published in the Nov, 2014 (Vol 5 Issue 11) issue of the journal International Research Journal of Management Science and Technology (ISSN: 2348- 9367, UGC serial no. 47959).

4. Paper titled 'A critical Analysis of Agricultural Marketing in India', published in the Jan-June, 2015 (Vol V, Issue III) issue of the journal Research Point (ISSN: 2321-2772).

5. Paper titled '**Performance of Regional Rural Banks (RRB) in India: An Analysis'**, published in the July-September, 2014 (Vol 13, Issue 4) issue of the Indian Journal of Eco-Finance' (ISSN: 2249- 3484).

6. Paper titled '**Positioning and Strategies Used for Positioning'**, published in the February, 2015 (Vol 6, Issue 2) issue of the journal International Research Journal of Management Science and Technology (ISSN: 2348-9367, UGC serial no. 47959).

7. Paper titled '**Customer Relationship Management (CRM) in Services Companies'**, published in the April, 2015 (Vol 6, Issue 4) issue of the journal International Research Journal of Management Sociology and Humanities (ISSN: 2348-9359, UGC serial no. 48312).

8. Paper titled '**Opportunities and challenges of Rural Marketing in India'**, published in the July-September, 2014 (Vol 17, Issue 5) issue of the journal Indian Journal of Eco-Finance (ISSN: 2249- 3484).

9. Conference paper titled **'Branding in India Insurance Industry – An Exploration'**, published in the November, 2014 (Volume 1, Issue 1) issue of the Trends and Challenges in Indian Business Management (ISBN: 978-93-83241-60-6).

10. Paper titled '**Challenges and Problems of Green Marketing in India'**, published in the March, 2015 (Vol V, Issue 1) issue of the journal Vaichariki (ISSN: 2249-8907, UGC serial no. 47299).

11. Paper titled '**Direct Marketing and its Use**', published in the July, 2014 (Vol 5, Issue 7) issue of the journal International Research Journal of Management Sociology and Humanities (ISSN: 2348- 9359, UGC serial no. 48312).

Publications in the Last one year

NA

Conference Organization/ Presentations (in the last three years)

NA

Research Projects (Major Grants/Research Collaboration)

NA

Awards and Distinctions

1.GOVERNOR'S MERIT AWARD IN CLASS X(5th Rank in State)

Association With Professional Bodies

NA

Other Activities

1.READING

2.WRITING

Signature of Faculty Mem